



PERFORMANCE SCRUTINY COMMITTEE

Thursday, 20 February 2020

6.00 pm

Committee Room 1, City Hall

Membership:	Councillors Gary Hewson (Chair), Helena Mair (Vice-Chair), Thomas Dyer, Ronald Hills, Rebecca Longbottom, Laura McWilliams, Lucinda Preston, Pat Vaughan and Loraine Woolley
Substitute member(s):	Councillors Jackie Kirk and Adrianna McNulty
Officers attending:	Steve Bird, Democratic Services, Jaclyn Gibson, Simon Walters, Heather Grover and Colleen Warren

A G E N D A

SECTION A	Page(s)
1. Confirmation of Minutes - 23 January 2020	3 - 12
2. Declarations of Interest	
Please note that, in accordance with the Members' Code of Conduct, when declaring interests members must disclose the existence and nature of the interest, and whether it is a disclosable pecuniary interest (DPI) or personal and/or pecuniary.	
3. Portfolio Holder under Scrutiny - Customer Experience and Review	13 - 24
4. Financial Performance - Quarterly Monitoring - Q3	25 - 54
5. Q3 2019-2020 Operational Performance Report	55 - 76
6. Budget Review Group Minutes - 5 February 2020	77 - 82
7. Strategic Risk Register - Quarterly Review	83 - 86
8. Exclusion of Press and Public	87 - 88

You are asked to resolve that the press and public be excluded from the meeting during the consideration of the following item(s) because it is likely that if members of the press or public were present, there would be disclosure of 'exempt information'

SECTION B

